



## **Oasis Wood Flooring, Inc.**

14287 Don Julian Rd, City of Industry, CA 91746

Tel: (626)336-8200 Fax: 626-336-8344

### **Residential Hardwood Warranties**

#### **Limited Warranties for Engineered and Laminates Floors:**

##### **Manufacture Defects**

Oasis warrants to the original buyer of the goods to be free from manufacturing defects. Oasis Premier, Carmel, Express, and Galaxy are warrant under residential conditions and proper maintenance for up to 25 years warranty on finish and lifetime warranty on structure. Oasis Laminate series is warrant under residential conditions and proper maintenance for up to 10 years. For Maintenance guide please visit NWFA website at <http://woodfloors.org/maintenance.aspx>. Floors are manufactured with accepted industry standard that permit a defect tolerance not exceeding 5%. Engineered wood has natural characteristic such as mineral streaks, knots, and grain variation. The owner or installer should reasonably select, hold out, or saw off naturally occurring glaring defects before installation. All flooring might varies with the samples or images from the website. Please inspect the material prior to installation.

##### **Finish Warranty**

Oasis warrants the buyer that the wood floors finish will not wear completely cause by normal use. Reduced gloss is not considered wear completely of the finish. If the flooring finish wear through, Oasis will have it option to refinished or replace the affected pieces.

#### **Exclusive Warranties for Engineered Wood Floors:**

##### **Structure Warranty**

Oasis warrants the buyer of engineered wood; under normal use the layers will not separate. Should any warping, cupping, buckling, or bonding failure, Oasis will have it option to repair, replace, or refund the affected pieces.

Any of the following shall be void or excluded from the warranties:

